



# 2016-2017

## ANNUAL REPORT

**NYLAG**  
NEW YORK LEGAL ASSISTANCE GROUP



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## FROM OUR LEADERSHIP

Dear Friends,

Our attorneys and paralegals provide free civil legal services to people in crisis—those who, without NYLAG’s help, would not have meaningful access to justice to secure the basic necessities of life. They secure asylum for immigrant children fleeing violence. They lift the burden of debt for consumers defrauded by unscrupulous businesses. They fight for benefits to ensure that seniors, those with disabilities, and veterans get the income they need to survive. They put domestic violence survivors on a path to safety and self-sufficiency. They remove legal barriers to better health. They work with parents to get children a fair and equal education. They defend the rights of LGBTQ New Yorkers.

In this report, you will learn about some of the people we serve. It is our hope that their stories will inspire you. If you are already a supporter, we thank you for your belief in NYLAG and the work that we do, and we hope you will find it in your heart to dig a little deeper. If you are not yet a supporter, we hope you will be moved to join us. Last year we helped improve the lives of over 74,000 people. This was only possible because of the support of our public and private donors, extraordinary legal staff, amazing community partners, and committed volunteers. We thank you all.

People who have access to legal services—who have a lawyer by their side—can improve their lives and secure justice. We know the model works, and progress has been made. Yet despite the difference we make, the justice gap for the poor remains vast. For every person we assist, there are many, many more we are forced to turn away. With more resources, we can continue to close that gap.

Please join with NYLAG as we look to a future in which there are more poverty-fighting lawyers on the front line, giving more New Yorkers in need the resources and the strength to fight for justice, and the chance for a better life.



*Abby A. Milstein*

Abby Milstein  
Chair, Board of Directors



*Beth Goldman*

Beth Goldman  
President & Attorney-in-Charge





## WHAT WE DO

**NYLAG's work proceeds from a simple idea: access to a lawyer dramatically improves one's life.**

We provide free civil legal services to New Yorkers who can't afford lawyers to ensure that poverty doesn't stand between them and building safe, sustainable lives.

We seek innovative solutions to our clients' complex problems, understanding that poverty only compounds their severity. Each of our 284 staff members, including 173 attorneys, stands beside their clients every day to provide an up-to-date will for a single client or to fight for the rights of thousands through a class-action suit. Beyond the

courtroom, we provide the information and the tools our clients need—like large-scale immigration clinics or one-on-one financial counseling—to fight for their own rights.

Our team is out in the communities we serve every day, meeting clients where they are to solve their problems in context. Our lawyers make individual visits to homebound seniors. We're regulars at VA centers and on cancer wards. We set up shop in communities where legal help is most needed, and we stay there. NYLAG brings legal advice directly to those who need it, and with the goal that no New Yorker ever has to go it alone.

**We reach the New Yorkers who need us most. Of our clients:**



**1 in 4** is a **senior citizen**



**1 in 10** is a **survivor of domestic violence**



**1 in 6** has a **disability**.



**2 in 5** speak a **primary language other than English**

**and, with NYLAG, all of them have a lawyer at their side.**



## HOW WE DO IT

We work together to address the legal challenges our clients face.

Our team stands

**284**  
strong

We include

**173** attorneys  
**65** paralegals  
**13** financial counselors

Among us, we speak

**28**  
languages

We change lives in ways big and small. Last year, we:

reached over

**74,000**  
New Yorkers

of whom

**34,000**  
are immigrants

and over

**18,000**  
are children.

And over

**2,200** pro bono partners  
and volunteers

donated over

**100,000** hours of time.

# **PROVIDING CARE ACROSS OUR CITY**

## **With firm roots in New York City and beyond,**

NYLAG is able to reach people who never imagined legal representation was a possibility. Our legal professionals are on the ground in the communities we serve at our 120 community offices and 600 community partnerships across the metropolitan area. Here's a sample of our sites across the City.

### **HARLEM CHILDREN'S ZONE**

NYLAG's certified financial counselors meet with families to address issues of debt and credit.

### **MEMORIAL SLOAN KETTERING CANCER CENTER**

Our weekly clinics provide civil legal services to patients undergoing cancer treatment.

### **SAMARITAN VILLAGE**

Our monthly legal clinic provides veterans with legal assistance in dealing with benefits, housing, advance planning and more.

### **NYLAG HOME OFFICES**

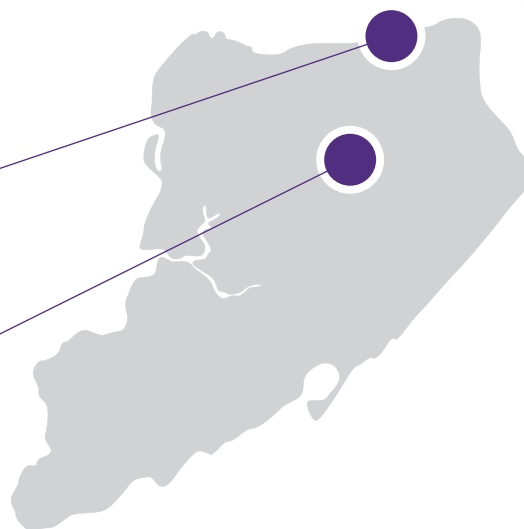
Clients we meet out in the community follow up with us at our home offices in Lower Manhattan.

### **VOLUNTEER LAWYER FOR A DAY**

NYLAG offers day-of representation for clients being sued for consumer debt here and at locations in three other boroughs.

### **JEWISH COMMUNITY CENTER OF STATEN ISLAND**

NYLAG offers financial counseling and a range of legal services, including ongoing legal assistance to people still struggling to recover from Superstorm Sandy.



### JASA SENIOR COMMUNITY CONNECTION PROGRAM

NYLAG attorneys provide legal services to older New Yorkers when and where they need them.

### JACOBI MEDICAL CENTER

Our lawyers help patients remove legal barriers to better health here and at 32 other hospitals and medical centers across the metropolitan area.

### RIKERS ISLAND TRANSGENDER HOUSING UNIT

Our monthly clinics serve the complex civil legal needs of transgender inmates on Rikers Island.

### FLUSHING PUBLIC LIBRARY

Clinics are held here and in 11 other public libraries across the city to help immigrants with citizenship applications and provide other legal assistance.

### QUEENS HOUSING COURT

NYLAG attorneys are available five days a week at housing court to provide legal services to tenants at risk of eviction.

### ARAB-AMERICAN ASSOCIATION OF NEW YORK

NYLAG's immigration lawyers provide immigration consultations and referrals with this trusted Brooklyn organization four days a week.

### SHOREFRONT YMCA

Our attorneys provide advice on legal matters including immigration, family law, and public benefits.

### LEGAL HAND IN CROWN HEIGHTS

In partnership with the Center for Court Innovation, volunteers trained by NYLAG provide free legal information, assistance, and referrals at this storefront location.



# PROTECTING IMMIGRANTS AND THEIR FAMILIES

Immigrants faced unprecedented challenges this year, and we rose to meet them.

Our team of multilingual lawyers understands that barriers to legal status are barriers to securing the essentials of life—like health care, employment, and housing.

Immigration matters now comprise a full quarter of our caseload at NYLAG. In addition to direct representation, we partner with libraries, community centers, and trusted organizations to deliver up-to-date information crucial to our clients' safety via Know Your Rights trainings, and offer clinics to address our clients' complex, urgent needs. Deep familiarity with the struggles our undocumented clients face defines our practice, and we use this on-the-ground knowledge to influence policy regarding protections for the undocumented at city, state, and federal levels.



The 34,000 immigrants we assist come from **158** countries.



**“With Sara I felt that connection. She’s not just skimming over my case—she’s understanding me.”**

Jazmin was a young mother waitressing at two different restaurants each day to support herself and her daughter. Sara was new to NYLAG’s Immigration Unit, fresh from several years at a top corporate firm. And when they met, each woman felt an immediate connection to the other.

Sara could tell that something more was at stake than Jazmin’s documentation status. She helped Jazmin open up about her ex’s abusive and controlling behavior, and together they filed a self-petition under the Violence Against Women Act to secure Jazmin a green card.

At the same time, Sara encouraged Jazmin, always bright and organized, to apply for an open administrative position at NYLAG. Jazmin now works at our front desk, welcoming new clients to our offices. She says she sees herself in them, and tries to radiate warmth, because she knows how big a change awaits them.





## GIVING PRO SE LITIGANTS A FAIR SHOT

Navigating the court system is a time-consuming and complicated experience. For those who don't have an attorney, the experience is even more overwhelming—especially when they're up against a party who does have representation.

In November 2016, we launched a Pro Se Clinic in the United States District Court for the Southern District of New York to bolster litigants who cannot afford a lawyer. NYLAG's legal staff and volunteer attorneys help level the playing field by providing free legal advice and training to those representing themselves.



## EMPLOYMENT LAW PROJECT

NYLAG stands up for New York's low-wage workers, providing advice, consultations, and legal representation in the fight to make sure all workers are compensated fairly. Working alone and in partnership with the private bar, the Employment Law Unit at NYLAG has won back wages and employment reinstatement, and worked to revise employer policies and practices.



## **REBUILDING LIVES AFTER ABUSE**

**Survivors make up 1 in 10 clients we serve at NYLAG.  
We help them create a path to safety.**

Thoughtful, client-centered representation is indispensable for survivors of domestic violence. At NYLAG, we advocate for survivors on their terms, and work to obtain civil legal relief that will enable them to build stable, independent lives, free from violence and fear.

We help our clients identify paths to immediate physical and financial security, from creating a safety plan to securing orders of protection to ensuring equitable distribution of assets. Our representation often unfolds over the course of many years, as we address the myriad legal barriers to long-term security survivors face. NYLAG's team of dedicated attorneys has successfully worked on the City and State level for legislative and policy changes to make New York a safer place for all survivors.



Last year, we helped ensure safer  
living situations for **2,716** children.



## SERVING THOSE WHO HAVE SERVED

We are committed to protecting the rights of New Yorkers who have served our country.

Partnering with trusted organizations—from a VA hospital in Long Island to an inpatient treatment center in Brooklyn—NYLAG meets veterans in their communities and on their terms.

At NYLAG, the attorneys who serve veterans are often veterans themselves. We understand the unique, long-term challenges reentry into civilian life presents, and the legal issues that might stand in the way of veterans' health, security, and happiness. Alongside our full range of civil legal services, our team provides hard-earned expertise navigating the complex system of resources and benefits to which veterans are entitled; we stand beside our clients every step of the way to ensure the best possible income for veterans of limited means.



Last year, we provided free legal services to  
**1,208** servicemembers.





## MOBILIZING JUSTICE

Our Mobile Legal Help Center is New York’s groundbreaking legal services office and courtroom on wheels.

Legal professionals provide counseling, advice, and direct representation to New Yorkers across the metropolitan area—from Long Island to Staten Island—for whom proximity, privacy, and accessibility are essential to securing justice.

Staffed five to six days a week by a rotating team of NYLAG staff and volunteers, the wheelchair-accessible Center contains private areas for one-on-one consultations and provides a video link with courts for emergency hearings. Last year, in partnership with community-based organizations and elected officials, the Mobile Legal Health Center made over 200 visits to neighborhoods across the metropolitan area.



## MEDIATION PROGRAM

NYLAG offers free mediation as an alternative path to justice for low-income New Yorkers who want to resolve disputes without turning to litigation.

*“I want to tell you how grateful I am for all you have done. Thanks to your work and efforts, we were able to stay with my mother. I hope God keeps blessing you in your work. You are a wonderful person with a huge heart. Thank you. Now I am happy with my family.”*



## FIGHTING SENIOR POVERTY

Older New Yorkers have the highest poverty rate in the City, and they make up a quarter of NYLAG's clients.

Last year, we worked all over the metropolitan area to reach the seniors who need us most. Our attorneys advocate for seniors' rights and benefits, working with them to eliminate debt, prevent foreclosure and eviction, access the benefits to which they are entitled, and secure life-saving medical care and the long-term care they need to remain healthy and independent in their communities. We aim to empower seniors as they plan for their future, while protecting their dignity and honoring their wishes.

The Evelyn Frank Legal Resources Project is just one of the ways we serve seniors in our community. EFLRP provides legal services to hundreds of elderly clients each year, helping them navigate the complex systems that provide access to health care and home care. EFLRP also trains hundreds of social workers, health care providers, and other professionals throughout the State, arming them with information and advocacy strategies.



Last year, we prepared wills, advance directives, and powers of attorney for **1,206** clients.



*Your support has been paramount in setting up my mom with much needed support. Your hard work gave my mother an aide for 5 1/2 hours a day, five days a week. Her aide helps her with her daily activities and offers her company. My mom is never lonely and is well cared for. You did that. Words alone are not enough.*

-EXCERPT, LETTER FROM NYLAG CLIENT'S FAMILY

## **BRINGING ABOUT SYSTEMIC CHANGE THROUGH IMPACT LITIGATION**

Because NYLAG provides direct, individual services to so many underrepresented clients, we are uniquely positioned to recognize broad miscarriages of justice.

We work to ensure access to the government benefits and services designed to serve all New Yorkers, and enforce the rights of our area's most vulnerable populations—among them immigrants, people with disabilities, students, and tenants. Leveraging partnerships with public and private firms, we have been able to secure relief for hundreds of thousands of New Yorkers with limited financial resources and set precedents to ensure justice for many, many more.



### **A WIN FOR VICTIMS OF FRAUDULENT FOR-PROFIT SCHOOLS**

In 2014, NYLAG sought justice for thousands of former students of a nationwide beauty school chain that engaged in widespread fraud—leaving the students, most of whom were low-income, unable to find even entry-level work, yet burdened with crushing student debt.

Our attorneys brought the class action lawsuit *Salazar et al v. DeVos* after the United States Education Department refused to stop collections on the students' loans and notify them that they had the right to seek loan forgiveness—despite having evidence that the school had committed fraud.

We set an important precedent when the United States District Court for the Southern District of New York required the Education Department to notify the beauty schools' former students that their loans were eligible to be cancelled. Now there's a path to justice for thousands of students wronged by the school and the Department of Education's oversight.





## WHY I DO WHAT I DO

### Daphne Schlick *Director, Consumer Protection*

I started my career practicing family law, which I loved, litigating on behalf of survivors of domestic violence who found themselves trapped in a pattern of abuse and financial control. But I became increasingly frustrated that, after fighting so hard for my clients, many eventually returned to their abusers. The reason was almost always the same: my clients simply could not afford to leave.

The deep link between poverty and victimization informs everything we do in Consumer Protection. We fight to get at the fundamental cause of clients' problems—their inability to become financially stable as they incur crippling, multiplying debt for purchases they need to survive.

At NYLAG, my team and I have helped a single dad of three get abusive debt collectors to drop his case, simply by appearing at his side in court.

We've secured a student loan discharge for the young client who had been tricked into enrolling in a sham for-profit school and was saddled with debilitating loan debt. We helped her restart her life on firm financial ground.

We've faced the predatory auto loan dealer who manipulated a desperate Staten Island mom into purchasing a clunker with faulty brakes that almost took her life, then confiscated the car and sued her for back payments. And we've won.

Each day I get to help my clients break free from the shackles of debt and reclaim their lives. If there is a more rewarding and meaningful job out there for me, I can't imagine it.

## NYLAG BEYOND THE COURTROOM

Each year, our in-house professional financial counselors help over 2,000 New Yorkers address urgent and unexpected changes in their finances, like mounting hospital bills and sudden cuts in public benefits, so they can achieve financial independence. We offer one-on-one coaching to help families build longer-term stable financial foundations, as well as informational clinics and short-term counseling to keep individuals on track.



Clients who increased their credit scores saw an average bump of **42** points.



## KEEPING A ROOF OVER THEIR HEADS

We believe that all New Yorkers should have access to safe, secure, affordable housing, and we fight to preserve their homes.

He finally had a place  
of his own after a  
lifetime of institutions  
and homelessness.  
It felt like a miracle.  
It was.

-EXCERPT, LETTER FROM NYLAG CLIENT'S  
FAMILY

NYLAG attorneys provide critical legal services to promote stable communities. Our attorneys do battle in chaotic housing courts across the City and work to meet the complex needs of homeowners facing foreclosure or still struggling to recover from Superstorm Sandy.

Working with individual renters and homeowners across all five boroughs and Nassau and Suffolk counties, we helped prevent eviction for 1,091 people last year. NYLAG also provides clinics and counseling on the intricacies of housing rights, homeownership, and home loans, as well as advocacy before administrative agencies to ensure economic security for families beyond the courtroom.



Last year, we helped prevent eviction and foreclosure  
for **1,329** people.



# DEFENDING THE RIGHTS OF LGBTQ NEW YORKERS

LGBTQ communities—especially communities of color, transgender and gender non-conforming individuals, and LGBTQ youth—are far more likely to live in poverty and to be targeted for violence. NYLAG addresses these challenges both by providing direct legal services to individuals and undertaking systemic advocacy efforts.

Last year, NYLAG served 684 members of the LGBTQ community in a wide variety of civil legal matters, including employment, housing, public benefits, shelter access, name changes, gender marker changes, family law, and life planning.



## SERVING NEW YORKERS OF ALL AGES

Our oldest LGBTQ+ client is Harold, an eighty-two-year-old World War II veteran whose biological family rejected him because of his sexuality. He took advantage of our life planning services to write a will ensuring that his estate would pass to his chosen family. Our youngest LGBTQ+ client is Gemma, a six-year-old trans girl, who we helped to formally affirm her name and gender in her school's permanent record. Now she can learn comfortably and happily, as herself.





## HELPING CHILDREN LEARN AND FLOURISH

Our lawyers work to ensure that New York's most vulnerable children have equal opportunities to grow and learn in the classroom.

NYLAG attorneys work closely with parents, teachers, physicians, and psychologists to offer case consultation and direct representation to children with disabilities with limited means.

Our attorneys partner with families to represent children with disabilities at each step in the legal process to provide a wide range of services, including securing properly tailored and executed Individual Educational Programs, securing home care benefits, and training professionals who serve children with disabilities about how to identify their legal needs and make referrals.

*All of your work on my behalf has given the boys and me a better life. We now have a joyful, calm little household!*

-EXCERPT, LETTER FROM NYLAG CLIENT'S FAMILY

## BREAKING BARRIERS TO BETTER HEALTH

The largest medical-legal partnership in the United States, our LegalHealth unit works to remove barriers to better health for patients with limited financial resources.

*To get Jeff to this point, to have a shot at a long life, took an army of good people.*

-EXCERPT, LETTER FROM NYLAG CLIENT'S FAMILY

Since 2001, LegalHealth has placed lawyers alongside medical professionals as a resource in non-medical legal matters, from securing government benefits to estate planning.

We provide free legal services to inpatients and outpatients in 32 metropolitan hospitals and community sites, helping them work through legal issues that prevent them from achieving positive health outcomes. Our attorneys also work closely with healthcare professionals to identify the legal issues their patients face, and to integrate these realities into their plan for recovery.



We provide free legal services to inpatients and outpatients in **32** metropolitan hospitals and community sites.



## IN THE WAKE OF THE STORM

### NYLAG's Storm Response Unit was formed in 2012, days after Superstorm Sandy hit New York.

Though our offices in Lower Manhattan were flooded and inaccessible, our lawyers mobilized to design an entirely new program that would address the immediate, developing legal needs of communities that had been devastated by that storm and those to come.

Five years later, our team remains dedicated to cleaning up after the storm. We provide practical support to New Yorkers—like those working to save their homes from foreclosure, those seeking aid from FEMA or applying for local rebuilding programs, and those negotiating homeowners and flood insurance claims. We're also advocates for people whose immigration status has kept them from applying for the aid they need to rebuild.



Five years after Superstorm Sandy, our Storm Response Unit still received about **100** new cases every month.

## HELPING HOLOCAUST SURVIVORS ACCESS BENEFITS

NYLAG's Holocaust Compensation Assistance Project is dedicated to helping Holocaust survivors secure appropriate benefits and compensation. Our compassionate team makes sure that survivors are receiving the compensation to which they might not know they are entitled, while also providing support in all civil legal matters.



Last year, NYLAG served **780** Holocaust survivors.





## PRO BONO

### Generous volunteers bring our mission to life.

TWO YEARS WITHOUT WORK.  
I WAS SITTING IN THAT  
COURTROOM THINKING,  
"WHEN DAVID WAS FACING  
GOLIATH DID HE FEEL  
THIS ALONE?" YET, AT  
THAT MOMENT YOU  
APPROACHED ME WITH AN  
OFFER TO HELP. I GET A  
CHANCE TO MAYBE MAKE  
THINGS RIGHT. I BUMPED  
INTO AN ANGEL AT A  
BRONX COURTHOUSE TODAY.

-EXCERPT, LETTER FROM CLIENT

Our volunteers—practicing and retired attorneys, skilled professionals, law students and graduates, even college and high school students—bring invaluable expertise and commitment to all our units.

Working in close collaboration with NYLAG staff, our volunteers provide a range of support, from direct legal services to outreach to administrative and operations support. They change the lives of veterans by providing assistance with benefits applications. They help immigrants find safety and stability in the United States. They partner in the fight to bring about systemic change through impact litigation. They help children with disabilities, survivors of intimate partner violence, patients with chronic illnesses, and victims of illegal and abusive debt collection practices.

The work of our volunteers helps to move the pendulum from poverty to independence, from isolation to strength, from despair to hope. Our value to the community is strengthened by the service of our volunteers.



**2,201** total volunteers.

**262** non-legal volunteers. **1,939** pro bono participants.

**100,909** hours donated, valued at **\$26,900,026.**



## PRO BONO PARTNER FIRMS

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Zephyr Advisory Partners

# SELECTED FINANCIAL INFORMATION

REVENUE	AUDITED July 1, 2015 to June 30, 2016	UNAUDITED July 1, 2016 to June 30, 2017
Government	\$ 12,600,053	\$ 14,442,674
Foundation	\$ 4,885,008	\$ 6,196,795
Hospital and Corporation	\$ 3,644,716	\$ 3,978,769
Individual	\$ 322,663	\$ 535,748
Special Event contributions (net)	\$ 1,787,501	\$ 838,491
Court Awarded & Other Fees	\$ 191,500	\$ 236,342
Miscellaneous	\$ 21,055	\$ 42,505
Recovery of Funds	\$ 1,757,248	\$ 23,654
<b>Total Revenue Before In-Kind Legal Services</b>	<b>\$ 25,209,744</b>	<b>\$ 26,294,978</b>
In-Kind Legal Services	\$ 21,166,186	\$ 26,900,028
<b>Total Revenue</b>	<b>\$ 46,375,930</b>	<b>\$ 53,195,006</b>

EXPENSES	AUDITED July 1, 2015 to June 30, 2016	UNAUDITED July 1, 2016 to June 30, 2017
Program Services	\$ 20,661,460	\$ 22,326,628
Supporting Services		
Management/Administration	\$ 2,848,782	\$ 2,784,680
Fundraising	\$ 504,217	\$ 437,814
<b>Total Expenses Before In-Kind Legal Services</b>	<b>\$ 24,014,459</b>	<b>\$ 25,549,122</b>
In-Kind Legal Services	\$ 21,166,186	\$ 26,900,028
<b>Total Expenses</b>	<b>\$ 45,180,645</b>	<b>\$ 52,449,150</b>



## OUR SUPPORTERS

Thank you to our generous supporters for making our work possible.

### \$100,000+

Anonymous Foundation  
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Petrillo Klein & Boxer LLP  
Stephen A. Radin  
Alan & Frances Weiner  
Winston & Strawn LLP  
Richard B. Zabel

### \$2,500+

Ira & Susan Akselrad  
Arent Fox LLP  
Buckley Sander LLP  
Friedman Kaplan Seiler & Adelman LLP  
Richard F. Hans, Jr. & Siobhan Hans  
Hector & Aimee Gonzalez  
The Johnson Company  
Eunice C. Lee  
Ronald C. Mayer  
The Morrison & Foerster Foundation  
Nancy Burner & Associates, P.C.  
John Pendleton  
Joseph Polizzotto  
Andrew & Andrea Potash

Queens Borough Public Library  
Alec Treuhaft & William Hunt  
The Wilson Sonsini Goodrich Foundation

## **\$1,000+**

Dr. Maxwell L. & Florence C. Blumenreich Foundation  
Clifford Chance  
Joseph Cohn  
Covington & Burling LLP  
The Fischer Family Foundation  
Marjorie Fuerst  
Norton Rose Fulbright  
Gibson, Dunn, & Crutcher LLP  
David Goldin  
Kasirer Consulting LLC  
Keesal, Young & Logan  
Lisa Kirkland  
Gary Kubek  
Andrew Joshua Levander & Carol Loewenson  
Alan Levine  
John & Bridget Murphy  
Nixon Peabody LLP  
The Olive Bridge Fund  
Outten & Golden LLP  
Pepper Hamilton LLP  
Lisa Schiller  
Shearman & Sterling LLP  
Geoffrey Sherry  
Paula Smith  
The Sullivan Family Fund  
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Mary R. Wright

## **\$500+**

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Daniel S. Alter  
Patricia Audinot  
Olga Benis  
Max W. Berger  
Stephen & Jerilyn Bier  
Valerie Bogart  
Phyllis S. Brochstein  
Mauricio Alejandro Espana  
Yana Feldman  
Robert Freedman  
Christopher & Christine Harvey  
Edward M. Joyce & Linda Gerstel  
Jeffrey Goldstein  
Michael & Nancy Hodin  
Morton Hoffman & Edith Goldman  
Richard Horsch  
Robert J. & Roni B. Jossen

David E. Kelly  
Matthew Kerfoot & Donghui Qiu  
David Kistenbroker & Cynthia Heusing  
Gigi Lam  
Matthew Larrabee  
Amy & Ryan Lester  
Ryan Lester & Goldman Sachs  
Evelyn Machauf  
Mike & Chand Mahtani  
Guy Manuel & Linda Goldstein  
Kathy S. Marks & David R. Fried  
Doris Martinez  
Pablo Melasecca  
Boris & Ella Metlitsky  
Lisa C. Milazzo & Charles Mikulka  
Chris Jorge & Howard Minkoff  
Jack & Judith Murphy  
NAELA NY Chapter  
Henry & Cathy Nassau  
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Tamir Packin  
Karen B. Shaer & Benjamin E. Rosenberg  
Sherry Shore  
Ilana Staynberg  
Neil & Amy Steiner  
Mark Thierfelder & Courtney Lederer  
Thien Khoi Uong  
Bruce & Fredda Vladeck  
Jonathan Willens  
William Penn Foundation  
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Melodie Young  
Scott Michael & Vivian G. Zimmerman

## **\$250+**

Apple, Inc.  
Joel I. Berson  
Joseph Beukers & Goldman Sachs  
Milton Bogart  
Carter Consulting New York LLC  
The Center for Understanding in Conflict  
Tereza Civello  
David Cohen  
Bond, Schoeneck & King, PLLC  
Bonnie Edwards  
Jeffrey Gangemi  
Louise & Herbert Gans  
Joshua & Rose Geller  
Beth L. Golden  
Zach Gorton  
Grimaldi & Yeung LLP  
Kelly Harris

Heimbinder Family Foundation  
Susanne Cohen Horowitz  
Aaron Jaffe  
Nina Keilin  
Robert & Avi Killip  
Robert Kruger  
Law Office of Elaine A. Turley  
Ji Zhong Li & Chang Ping Shi  
Ruth Lippin  
Michael G. Long  
Brian R. Marlowe Foundation  
Georgina Meyers  
Hannah M. Nelson  
Doug Ostrov  
Pfeifer & Choi PLLC  
Ann S. Rauch & Michael L. Goldblum  
Rene Reixach  
Leslie Salzman  
Salzman Family Fund  
Lisa Sbrana  
Irene Zetterman

## **\$100+**

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Hadiya Alemu  
Leo M. & Cindy S. Asen  
Jeffrey Asher  
Rishhika Bajaj  
Michael & Phylis Bamberger  
Bank of America  
Peretz B. Berk & Tung Ming Leung  
Jesse Bernstein  
Ernest L. & Martha C. Bial  
Merritt Birnbaum  
Christopher Blackman  
Roselyn Hunter Blain  
Roger Blissett  
Patricia Braus & Edwin J. Lopez  
Joshua Breitzer  
Gabriel Brodsky  
Wanda Chin & Michael P. Danowski  
Kate Coburn  
Ben Cohen & Katherine Lee  
Christine A. Crowley  
Theresa E. Crowley  
Marcello De Peralta  
Rebekah Diller  
Guillermo Roditi Dominguez  
Debra Drelich  
Phyllis Dubrow  
Robert J. Egan  
Finkel & Fernanadez  
Richard Fipphen

Jennifer W. Fowler  
Steven B. & Katrin E. Frank  
Jeffrey Friedman  
Allison Funk  
Olga Gaeta  
Nadia Gareeb  
Ellen & Bill Gertzog  
Kevin M. Ginnane  
Goldfarb Abrandt Salzman & Kutzin LLP  
Marjorie Goldstein  
Tomoko Goto  
Judy Guttsman  
Mary Hanrahan  
Allison Harris  
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Catharine E. Hollister  
Winnie Hu  
Sarah Jensen  
Hannah Johnson  
Merritt Elizabeth Johnson  
Paul Kopeikin  
Maria Koufaris  
Elihu Kover  
Sara Law  
Law Office of Peter Aronson LLC  
Law Offices of Katharine J. Richards  
Louise Lipman  
William A. Loeb & Sally DeLuca  
Diane Lutnak  
Makofsky & Associates, PC  
Elizabeth Mannion  
Antonia J. Martinez, LLC  
Benjamin Mathes  
Ken Matsuzaki  
Abraham S. Mazloumi  
The Mechanical Secretary, Inc.  
Herbeth Melendez  
Metro Elder Care Agency LLC  
Matthew Milford  
Beatrice Mitchell  
Jessica Monaco  
Louis & Joan Morrell  
Kelly A. Murray  
Joe Muskatel  
Virginia Navarrete  
David O'Connell  
June Park  
Harry & Amy Paul  
Marjorie J. Peerce  
Lorese Phillips  
Ellen Polivy  
Ann Rafeld  
Alexis Ravitch

Serge Ravitch  
Vladislava Rebeiz  
Marsha Recknagel  
RGF Family Fund  
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Ronald Fatoullah & Associates  
Fred Rosenberg  
Stephan M. Rosenfeld  
Stephen & Elizabeth Scanley  
Laurie Schaffran  
Justin Schein  
Terry E. Scheiner  
Salomeia Schlick  
Raymond V.J. Schrag Family Fund  
Karen E. Segal & Jill A Bobigan  
David C. Silva  
Steven Skulnik  
Denise Soffel  
Paul Solomons  
Julia Spring  
Stack & Associates  
Bonnie Stein  
Jeanne Stein  
Peter J. Strauss  
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Travis Toyer  
Sondra Travers  
Kim Trigoboff  
Alexander Tsyrlin  
Brian Andrew Tully  
Judith Uman  
Miriam Wazeter  
Marilyn Williams  
Alice L. Yaker & Jerry H. Goldfeder  
Yuanqing Yang  
Khinya Yeykelis  
Miles Zatkowsky

## HOSPITALS

Maimonides Medical Center  
Memorial Sloan Kettering  
Montefiore Medical Center  
Mount Sinai Beth Israel Medical Center  
Mount Sinai Hospital  
Mount Sinai St. Luke's  
NYC Health + Hospitals/Bellevue  
NYC Health + Hospitals/Coney Island  
NYC Health + Hospitals/Elmhurst  
NYC Health + Hospitals/Harlem  
NYC Health + Hospitals/Jacobi  
NYC Health + Hospitals/Kings County  
NYC Health + Hospitals/Lincoln

NYC Health + Hospitals/Metropolitan  
NYC Health + Hospitals/North Central Bronx  
NYC Health + Hospitals/Queens  
NYC Health + Hospitals/Woodhull  
New York Presbyterian Hospital  
NYU Langone Medical Center

## GOVERNMENT

### Federal

United States Department of Justice  
United States District Court, Southern District of New York

### State

IOLA Fund of the State of New York  
New York State Department of Health  
New York State Department of State  
New York State Division of Criminal Justice Services  
New York State Office for the Aging  
New York State Office of the Attorney General  
New York State Office of Temporary & Disability Assistance  
New York State Office of Victim Services  
New York State Unified Court System

### City

Mayor's Fund to Advance New York City  
New York City Council  
New York City Department of Youth & Community Development  
New York City Health + Hospitals  
New York City Human Resources Administration  
New York City Office of Financial Empowerment  
New York City Mayor's Office of Criminal Justice  
New York City Mayor's Office of Immigrant Affairs

*Special thanks to our volunteer photographer, Steve Latimer.*



## **PROGRAMS & PROJECTS**

Last year, NYLAG served over **74,000** New Yorkers through a variety of programs and projects:

### **MATRIMONIAL & FAMILY LAW**

Supporting families in crisis, prioritizing victims of domestic violence

### **EVELYN FRANK LEGAL RESOURCES**

Helping elderly clients access health care and home care

### **LEGALHEALTH**

Partnering with health care facilities across New York City

### **IMMIGRANT PROTECTION**

Bringing comprehensive services to immigrant communities

### **TENANTS' RIGHTS**

Defending and asserting the rights of low-income tenants

### **SPECIAL EDUCATION**

Ensuring that children with disabilities are given the best opportunity to learn

### **STORM RESPONSE**

Providing ongoing assistance to victims of Superstorm Sandy

### **PUBLIC BENEFITS**

Securing vital government benefits for vulnerable New Yorkers

### **CONSUMER PROTECTION**

Helping New Yorkers fight back against unfair consumer financial practices

### **SPECIAL LITIGATION**

Combating injustice through class action and other impact litigation

### **TOTAL LIFE CHOICES**

Assisting individuals with end-of-life planning needs

### **FORECLOSURE PREVENTION**

Assisting homeowners at risk of foreclosure

### **PRO SE CLINIC**

Assisting unrepresented litigants in the Southern District of NY

### **LGBTQ LAW**

Addressing the unique legal needs of LGBTQ communities

### **FINANCIAL COUNSELING**

Advising and educating individuals on personal finances

### **MOBILE LEGAL HELP CENTER**

Bringing free legal services to isolated communities

### **MEDIATION**

Offering dispute resolution without lengthy litigation

### **EMPLOYMENT LAW**

Asserting the employment rights of low-wage workers

### **HOLOCAUST COMPENSATION**

Helping survivors access compensation and restitution funds

### **LEGAL HAND**

Arming neighborhood volunteers to provide information and assistance



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