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Founder & Honorary Chair

YEAR IN REVIEW



90,800

adults and children impacted by NYLAG's services



150+

community sites (courts, hospitals, libraries, community centers) in which we work across NY



120

people obtained U.S. citizenship with NYLAG's help



7,600

housing and foreclosure cases handled by NYLAG resulted in thousands of people remaining in their homes



4,000

people attended NYLAG legal clinics and presentations in their communities



29

languages spoken by staff to provide clients with the support they need in their primary language

WHO WE ARE*

191

Attorneys

69

Paralegals

14

Financial Counselors

1,974

Pro Bono Attorneys and Volunteers

All statistics are from FY19 (July 1, 2018-June 30, 2019) *As of June 2019

OUR PROGRAMS

We collaborate across practice areas, recognizing that our clients often have an array of interconnected needs.

CONSUMER PROTECTION

Fighting against unfair financial practices, saving our clients **\$3.3M**.

EMPLOYMENT LAW

Standing up for workers' rights, winning **\$75K** for a client who was a victim of sexual harassment.

EVELYN FRANK LEGAL RESOURCES

Helping **1,700** seniors and people with disabilities access healthcare and home care services

DOMESTIC VIOLENCE LAW

Empowering survivors to achieve safety, helping **1,200** survivors with orders of protection, divorce, and custody issues.

FINANCIAL COUNSELING

Planning for financial stability, increasing our clients credit score by **42** points on average.

FORECLOSURE PREVENTION

Preserving affordable homeownership, preventing **840** foreclosures.

HOLOCAUST COMPENSATION

Working with **680** survivors to access compensation and restitution funds.

IMMIGRANT PROTECTION

Standing with immigrants, handling **18,500** cases—from asylum claims to deportation defense—affecting **36,000** people from **170** countries of origin.

LEGAL HAND

Addressing problems before they escalate into legal proceedings, serving **5,400** people.



LEGALHEALTH

Complementing healthcare with legal care, conducting **228** legal clinics monthly in **36** hospitals and medical facilities.



LGBTQ LAW

Addressing the unique legal needs of the LGBTQ community, working with **780** people.

MOBILE LEGAL HELP CENTER

Bringing free legal services to isolated communities, with **175** site visits at **63** different locations.

MEDIATION

Offering dispute resolution without lengthy litigation; **81%** of couples who have mediated with NYLAG have either reached an agreement or reconciled.

PRO SE CLINIC

Serving **2,100** unrepresented litigants in the Southern District of New York.

PUBLIC BENEFITS

Assisting **3,200** people, including seniors and children, obtain vital public benefits.

SPECIAL EDUCATION

Securing vital education services for **120** children with special needs.

SPECIAL LITIGATION

Combating injustice through impact ligation and class actions that include **8,000,000** class members.

TENANTS' RIGHTS

Defending tenants facing eviction, displacement, and homelessness, stopping **1,200** evictions.

VETERANS' RIGHTS

Advocating for **2,800** veterans, whose service spans from WWII to those who recently returned home.

All statistics are from FY19 (July 1, 2018-June 30, 2019)







Last year, we worked in more than 150 community sites across NY, including courts, hospitals, libraries, and community centers.

We also make visits to homebound clients, because everyone should have access to a lawyer.





Our Mobile Legal Help Center is on the road nearly every day to serve hard-to-reach communities, such as people with disabilities and seniors.

2018/19 HIGHLIGHTS



NYLAG DRAFTS NEW LAW TO HELP IMMIGRANT PARENTS

JULY 2018 - The new Standby Guardianship law—which NYLAG drafted with pro bono partner Greenberg Traurig—is implemented. It allows immigrant parents to designate a trusted guardian for their children should they be separated due to immigration enforcement.



A NYLAG CLASS ACTION PROVIDES RELIEF TO DEFRAUDED STUDENTS

MAY 2019 - NYLAG defeated the U.S. Department of Education's motion to dismiss a class action aimed at redressing the Department's failure to notify students of a defunct for-profit school of their right to discharge their loans. (Queros v. Devos)



NYLAG'S SPECIAL LITIGATION HELPS SENIORS REMAIN AT HOMES

DEC 2018 - NYLAG obtained final approval of a settlement bringing relief to people whose Medicaid-funded home care services had been wrongfully reduced or terminated, allowing hundreds of elderly clients to remain safely in their homes. (Caballero v. Senior Health Partners).



NYLAG DOUBLES DOWN EFFORTS ON RACE EQUITY AND INCLUSION

AUG 2019 - Caprice Jenerson was named as NYLAG's firstever Chief Equity & Inclusion Officer, an outgrowth of our strategic plan, which includes a commitment to diversity, equity, and inclusion.



TAILORING FINANCIAL COUNSELING FOR PEOPLE WITH DISABILITIES

DEC 2018 - NYLAG was awarded a major grant for a new partnership with EmpoweredNYC, a multiagency collaboration, to provide tailored financial counseling services to people with disabilities and their families.



UNVEILING A BOLD NEW NYLAG VISUAL IDENTITY

SEPT 2019 - Because of NYLAG's exponential growth, and to better reflect NYLAG's mission and values, NYLAG unveiled a new visual identity, including a new logo and website, to strengthen how we communicate our lifesaving and vital work



NYLAG ATTORNEYS HELP DECREASE CITYWIDE EVICTIONS

JAN 2019 - New York City announced a 37% decrease in citywide evictions since 2013 - a huge victory that could not have been possible without NYLAG's dedicated housing attorneys.



LOOPHOLES THAT ALLOW SCAM AGAINST VETERANS IS CHALLENGED BY NYLAG

JAN 2019 - NYLAG testified to the NYS Legislature against loopholes that allow for-profit schools to target vets for their education benefits. In May, NYLAG sued U.S. Dept. of Veterans Affairs for failing to release related public records.



NYLAG DENOUNCES INCREASED RESTRICTIONS ON WORK REQUIREMENTS FOR SNAP BENEFITS

APRIL 2019 - NYLAG submitted comment on USDA's proposed rule, outlining how it will only increase the number of people facing hunger in the U.S.



IMMIGRANTS WITH ORDERS OF REMOVAL CAN NOW TURN TO NYLAG

SEPT 2019 - In response to dramatically increased immigration enforcement, NYC and NYS created a Rapid Response Legal Collaborative, which includes NYLAG, to represent immigrants detained by ICE facing imminent removal.



LOOKING AHEAD

In 2020, NYLAG will honor its 30th year of providing free legal services to people experiencing poverty.

NYLAG IN THE NEWS

80+

media reports that featured NYLAG experts, programs, and clients



opinion pieces NYLAG authored, ranging from understanding how trauma affects witness testimony to why a third-country rule for asylum seekers is morally and legally wrong

20+

outlets in which NYLAG was featured including NY Daily News, NBCNews, and USA Today

NYLAG'S CASE OF A PREGNANT IMMIGRANT MOM DETAINED BY ICE CAUSES A NATIONAL MEDIA FRENZY

Alma Santiago—a pregnant woman with two young U.S. citizen children—was detained by ICE in April 2019. While in custody, she experienced a medically difficult pregnancy and was retaliated against when she demanded proper care. ICE isolated Alma and sought to deport her immediately.

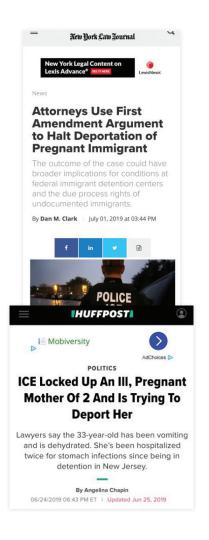
After an emergency stay was denied, our lawyers, along with pro bono co-counsel Greenberg Traurig and NSC Community Legal Defense, shifted gears and filed an emergency request in federal court to prevent ICE from precipitously deporting Alma. The Court granted a Temporary Restraining Order. The Department of Homeland Security subsequently agreed to release Alma from ICE detention. Her story was met with a heartwarming wave of public support, and we were at LaGuardia Airport to welcome her home.







Wow! Very emotional reunion. A mom is back home after being detained by #ICE for months and experiencing maltreatment while in custody. Thanks to @nylag for all their hard work to stop Alma's deportation & free her. #FamiliesBelongTogether #FreeAlma twitter.com/nylag/status/1...





NYLAG staff was at LaGuardia Airport to reunite Alma and her family.



"NYLAG HELPED ME WITH MY **VETERAN** BENEFITS, **KEEP MY** HOME, OH, **AND THAT PREDATORY FOR-PROFIT** SCHOOL? **NYLAG GOT** THEM, TOO!" - LESTIEL

Lestiel is a mom of two, a Gulf War veteran living with a disability that prevents her from working, and a survivor of military sexual assault. Three NYLAG attorneys - a veterans' benefits expert, a housing lawyer, and a disability advocate - worked with Lestiel to erase her student loan debt, access treatment for her PTSD, stabilize her rent, and obtain the disability benefits to which she was entitled.

BEHIND THE NUMBERS: QING, BRIAN, AND FAITH

Behind each of the 90,800 people we helped last year is a story of hardship, a will to persevere, and a NYLAG attorney who helped someone in need get justice.



"MY HAPPIEST MOMENT WAS WHEN NYLAG HELPED ME GET CUSTODY OF MY CHILDREN FROM MY ABUSIVE EX." - QING

Qing survived years of domestic abuse. Even though she had an order of protection against her ex-husband, he was stalking her and their kids. Qing, who spoke limited English and was wary of the American legal system, felt comforted when NYLAG was able to connect her with an attorney who speaks Mandarin, one of 29 unique languages NYLAG staff speak. After nearly two years of proceedings, in which Qing was forced to face her abuser in court, NYLAG helped Qing win sole custody of her children, child support, a final order of protection, and a judgment of divorce.



"I SAW MY FRIENDS KILLED—I COULDN'T IMAGINE TALKING ABOUT THAT IN FRONT OF THE VA. NYLAG HELPED." - BRIAN

While serving in Iraq, Brian faced near-death experiences and saw close friends killed. He developed PTSD, painful flashbacks, and suicidal thoughts. Brian applied for VA compensation benefits to which he was entitled, but was denied after he failed to appear at an exam for his PTSD. Like many veterans, he missed it because he felt paralyzed by the thought of recounting his traumatic military experience. NYLAG compiled new evidence to support his claim for service-connected compensation and prepared him for the exam. As lawyers trained in trauma, we know how important it is for trauma survivors to know what to expect. With NYLAG's help, Brian was finally awarded benefits needed to address his PTSD.



"NOW, I HAVE SOMEONE IN MY CORNER, SOMEONE WHO IS GOING TO REALLY FIGHT FOR ME." - FAITH

Faith is the mom of two children with nonverbal autism who were not receiving the education services to which they were entitled. Faith says she was "...unsure the future direction [her] kids' life would take without the necessary helped they needed in school to progress in life." Desperate, she turned to NYLAG. NYLAG took the case, knowing that Faith was ready to do whatever it took to fight for her kids. Together, we won the services Faith's children need to make meaningful educational progress. Every single year we will fight, which is what must be done in the education-advocacy realm. Faith's children have made huge progress, and she feels hopeful about their future.



"IT IS
AMAZING
WHAT YOU
DID FOR ME.
YOUR JOB
IS AMAZING
BECAUSE
YOU HELP
OTHER KIDS
THAT ARE
IMMIGRANTS.
I LOVE YOU."
-TOMAS

NYLAG attorney Crystal Fleming helped 8-year-old Tomas gain asylum on the grounds of the violence he

experienced in his home country.
Crystal oversees NYLAG's Special
Immigrant Juvenile (SIJ) work, helping
children who have survived abuse,
neglect, or abandonment, the ability to
seek lawful permanent residence
in the U.S

NYLAG ANNUAL REPORT 2019 11



NYLAG attorney Deb Wolf, and her client Ericka, a breast cancer survivor. NYLAG partners with NYU Cancer, Pfizer Inc., and their pro bono firms (Skadden, Arps, Slate, Meagher & Flom LLP; DLA Piper LLP; and Ropes & Gray LLP) to run a clinic for cancer patients who need legal services.

NYLAG'S PRO BONO PARTNERS TAKE THE TIME TO TRANSFORM LIVES

NYLAG strategically engages skilled volunteers—retired and veteran attorneys, law graduates, students, and others—who broaden our reach and strengthen our impact.

1,974

PRO BONO ATTORNEYS AND VOLUNTEERS

94,800 HOURS DONATED

\$33.5M VALUE OF TIME

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- Arent Fox LLP
- ▶ Bank of America
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- ▶ Dentons
- DLA Piper
- ▶ Facebook
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- Fried, Frank, Harris, Shriver & Jacobson LLP
- Friedman Kaplan Seiler & Adelman LLP
- ▶ Gibson, Dunn & Crutcher LLP
- ▶ Goldfarb Abrandt Salzman & Kutzin LLP
- ▶ Goldman Sachs
- ▶ Greenberg Traurig, LLP
- ▶ Guardian Life Insurance Company of America
- ▶ Hogan Lovells US LLP
- ▶ Hughes Hubbard & Reed LLP
- ▶ Hunton Andrews Kurth LLP
- ▶ Jenner & Block LLP
- ▶ JPMorgan Chase & Co.
- ▶ K&L Gates LLP
- ▶ Kelley Drye & Warren LLP
- ▶ Kilpatrick Townsend & Stockton LLP
- ▶ Kirkland & Ellis LLP
- ▶ Kramer Levin Naftalis & Frankel LLP
- ▶ Latham & Watkins LLP
- ▶ Linklaters LLP
- Liston Abramson
- Manatt, Phelps & Phillips, LLP
- Mayer Brown LLP
- ▶ McGuireWoods
- ▶ Merrill Lynch
- ▶ Milbank LLP
- Morgan, Lewis & Bockius LLP
- Murphy & McGonigle
- Nixon Peabody LLP
- Norton Rose Fulbright US LLP
- O'Melveny & Myers LLP
- Drrick, Herrington & Sutcliffe LLP

- ▶ Park Jensen Bennett LLP
- ▶ PIB Law
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- ▶ Paul Hastings LLP
- Paul, Weiss, Rifkind, Wharton & Garrison LLP
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- ▶ Pillsbury Winthrop Shaw Pittman LLP
- ▶ Proskauer Rose LLP
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- ▶ QuisLex
- ▶ Richards Kibbe & Orbe LLP
- ▶ Robins Kaplan LLP
- ▶ Ropes & Gray LLP
- ▶ Schnader Harrison Segal & Lewis LLP
- ▶ Schulte Roth & Zabel LLP
- ▶ Seward & Kissel LLP
- ▶ Seyfarth Shaw LLP
- ▶ Shearman & Sterling LLP
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- ▶ Sidley Austin LLP
- ▶ Simpson Thacher Bartlett LLP
- ▶ Skadden, Arps, Slate, Meagher & Flom LLP
- ▶ StoneTurn
- ▶ Stout Risius Ross. Inc.
- ▶ Sullivan & Cromwell LLP
- ▶ Thompson Hine LLP
- ▶ Troutman Sanders IIP
- ▶ Vodafone
- ▶ Willkie Farr & Gallagher LLP
- ▶ Winston & Strawn LLP

YOUR SUPPORT HELPS TO ENSURE FAIR AND EQUAL ACCESS TO JUSTICE. THANK YOU.

OUR SUPPORTERS

\$100,000+

- ▶ Anonymous Foundation
- ▶ Center for Court Innovation
- ▶ David Berg Foundation
- ▶ Disabled American Veterans Charitable Trust
- ▶ Immigrant Justice Corps
- ▶ IOLA Fund of the State of New York
- J.E. & Z.B. Butler Foundation
- ▶ JPMorgan Chase Foundation
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- ▶ Abby & Howard Milstein
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- ▶ Pfizer Inc.
- ▶ Research Foundation of CUNY
- ▶ Robin Hood Foundation
- ▶ Single Stop USA
- ▶ The Charles H. Revson Foundation
- ▶ UJA-Federation of New York

\$50,000+

- ▶ Center for New York City Neighborhoods
- ▶ Equal Justice Works
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- New York State Health Foundation
- ▶ Orrick, Herrington & Sutcliffe LLP
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- ▶ Vodafone Americas Foundation
- Y.C Ho/Helen and Michael Chiang Foundation

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- ▶ Kirkland & Ellis LLP
- ▶ Kramer Levin Naftalis & Frankel LLP
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- ▶ MJHS Institute for Innovation
- ▶ Morvillo Abramowitz Grand Iason & Anello PC
- National Women's Law Center Fund
- ▶ Paul. Weiss, Rifkind, Wharton & Garrison LLP
- ▶ Proskauer Rose IIP

- ▶ Bernard & Denise Schwartz
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- ▶ Wachtell, Lipton, Rosen & Katz
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\$15,000+

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\$5,000+

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- ▶ Jamaica Hospital Medical Center
- James J. Peters VA Medical Center
- ▶ Maimonides Medical Center
- ▶ Memorial Sloan Kettering Cancer Center
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- ▶ Mount Sinai St. Luke's Hospital Center
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- New York Presbyterian Hospital Columbia University Medical Center
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- ▶ NYC Health + Hospitals/Elmhurst
- ▶ NYC Health + Hospitals/Gotham Health
- NYC Health + Hospitals/Gotham Health, Gouverneur
- NYC Health + Hospitals/Harlem
- NYC Health + Hospitals/Jacobi
- NYC Health + Hospitals, Post-Acute Care Immigration
- ▶ NYC Health + Hospitals/Kings County
- ▶ NYC Health + Hospitals/Lincoln
- NYC Health + Hospitals/Metropolitan
- NYC Health + Hospitals/North Central Bronx
- NYC Health + Hospitals/Queens
- ▶ NYC Health + Hospitals/Woodhull
- NYU Langone Health
- ▶ NYU Langone Medical Center Laura and Isaac Perlmutter Cancer Center
- ▶ Ralph Lauren Center for Cancer Care & Prevention Settlement Health
- ▶ VA NY Harbor Healthcare System
- ▶ William F. Ryan Community Health Center
- ▶ WMCHealth/Westchester Medical Center Valhalla Campus

GOVERNMENT SUPPORTERS

FEDERAL

▶ U.S. Department of Justice Office of Violence Against Women

STATE

- ▶ New York State Attorney General
- ▶ New York State Department of State
- ▶ New York State Division of Criminal Justice Services
- ▶ New York State Office for the Aging
- ▶ New York State Office of Temporary & Disability Assistance
- ▶ New York State Office of Victim Services
- ▶ New York State Unified Court System

CITY

- ▶ Mayor's Fund to Advance New York City
- ▶ New York City Department of Consumer Affairs
- ▶ New York City Department of Youth & Community Development
- ▶ New York City Health + Hospitals
- ▶ New York City Human Resources Administration
- New York City Mayor's Office of Criminal Justice
- ▶ New York City Mayor's Office of Immigrant Affairs
- ▶ New York City Office of Financial Empowerment

"WHEN YOU BECOME DISTRESSED IN LIFE, SOMETIMES YOU NEED SOMEBODY TO HELP YOU OUT. EVERY ONCE IN A WHILE, OUT OF NOWHERE, YOU HAVE A SUPERHERO COME IN. MY NYLAG ATTORNEY FLEW IN AND SAVED ME FROM LOSING MY HOME."

- DARRYLLE



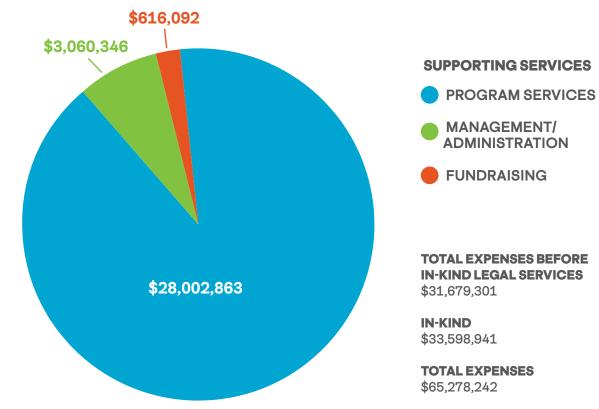
YOUR DOLLAR AT WORK

2019, UNAUDITED

REVENUE

▶ GOVERNMENT	\$21,697,443
FOUNDATION	\$4,268,139
▶ HOSPITALS AND CORPORATION	\$2,978,134
▶ INDIVIDUAL	\$351,482
▶ SPECIAL EVENT	\$1,128,852
COURT AWARDED & EARNED FEES	\$805,864
► MISCELLANEOUS	\$100,192
▶ RECOVERY OF FUNDS	\$128,584
TOTAL REVENUE BEFORE IN-KIND LEGAL SERVICES	\$31,458,689
▶ IN-KIND	\$33,598,941
TOTAL REVENUES	\$65,057,630





NYLAG ANNUAL REPORT 2019

"I WANT TO SEND A HEARTFELT
THANKS. YOU [NYLAG] ACTED ON
MY BEHALF FOR MY SPECIAL NEEDS
SON, GIVING YOUR TIME, ENERGY,
AND TALENT. BEING A GOOD PERSON
DOES NOT DEPEND ON YOUR
RELIGION OR STATUS IN LIFE, YOUR
RACE OR SKIN COLOR, POLITICAL
VIEWS OR CULTURE. IT DEPENDS ON
HOW YOU TREAT OTHERS." - RAHIMA

HOW YOU CAN HELP

Together, we can advance justice, promote change, and improve the lives of children and adults experiencing poverty. Here are different ways you can support NYLAG's work:

ONLINE:

nylag.org/donate

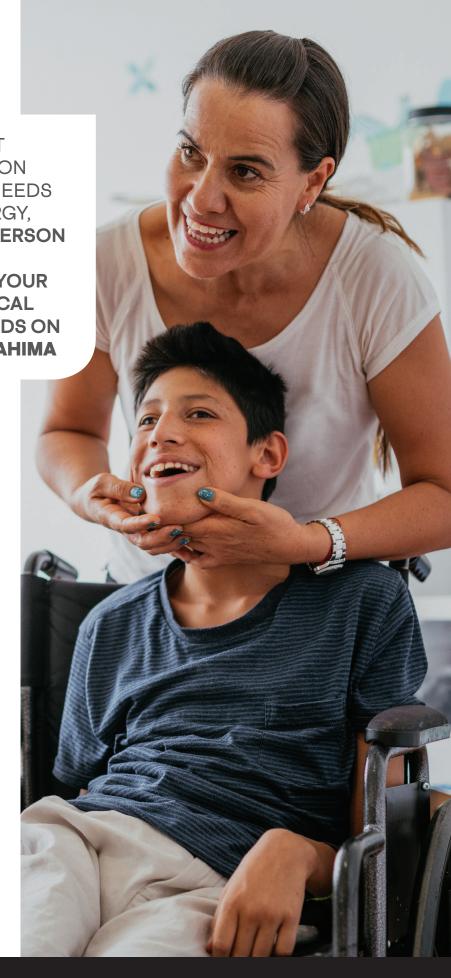
BY CHECK:

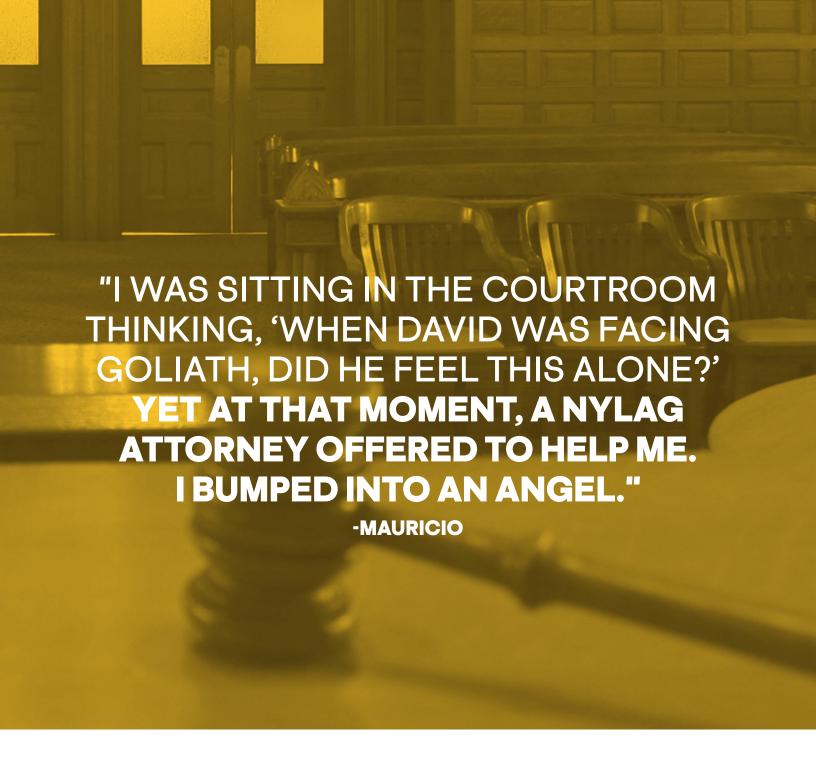
Checks may be made payable to New York Legal Assistance Group and sent to:

New York Legal Assistance Group c/o Development Department 7 Hanover Square New York, NY 10004

MORE WAYS TO GIVE:

To make a gift by wire transfer, a planned gift, a matching gift, or a gift of stock please email donate@nylag.org.





Last year, NYLAG tackled the legal challenges and systemic barriers that threatened the economic stability, well-being, and safety of **90,800** people experiencing poverty.



